

**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
STATE CONSUMER DISPUTES REDRESSAL COMMISSION
A-BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI-110002**

No.F.1/SDS/SC/Mediation /2023/ 4

Dated: 02.08.2023

ORDER

All the litigants/advocates are hereby informed that in terms of Section 74 of the Consumer Protection Act, 2019, a Mediation Cell has been established in the Delhi State Consumer Disputes Redressal Commission and Mediators have also been empanelled upon the recommendation of Selection Committee.

In terms of Rule 8 of the Consumer Protection (Mediation) Regulations, 2020, a consolidated fee is to be paid by the parties in equal share to the mediator, who conducts the mediation proceedings. Accordingly, the Hon'ble President, State Commission in exercise of her powers conferred by virtue of Rule 8 (2) of the Consumer Protection (Mediation) Regulations, 2020 is pleased to fix the fees of the Mediators as under:

1. A consolidated fees of Rs.5000/- is fixed for the Mediators.
2. Upon referral to Mediators, before start of the mediation proceedings, both parties shall pay a sum of Rs.500/- each to the Mediator.
3. Upon successful mediation, both parties shall pay the remaining amount of Rs.4,000/- to the Mediator in equal share.
4. In an unsuccessful mediation, no further amount shall be payable to the Mediator.

This issues with the prior approval of Hon'ble President, State Commission.



Registrar

Delhi State Consumer Commission

Copy to:

1. PS to Hon'ble President, Delhi State Commission.
2. Sr. TSP, Delhi State Commission with the direction to upload the order on the website of this Commission.
3. Notice Board
4. Guard File

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No.F.1/SDS/SC/Mediation /2023/ 9

Dated: 16.08.2023

ORDER

In continuation of order dated 02.08.2023, whereby a consolidated fee of the Mediators has been fixed.

To assist the Ld. Mediators and to provide secretarial assistance during the Mediation proceedings, the Hon'ble President, State Commission in exercise of her powers conferred by virtue of Rule 8 (2) of the Consumer Protection (Mediation) Regulations, 2020, is pleased to fix an amount of Rs.100/- for each mediation proceedings, which shall be equally shared by both parties.

In furtherance thereof, Shri Santosh Kumar Singh, Senior TSP is assigned the work of assisting the Ld. Mediators in conducting the mediation proceedings. The aforesaid amount of Rs.100/- shall be paid to Shri Santosh Kumar Singh, Sr. TSP by both parties in equal proportion before start of mediation proceedings.

In addition to his own work, he shall be responsible to maintain the files, keep the record of the mediation proceedings and shall ensure that the fee of Mediators are paid to the Mediators in terms of the order dated 02.08.2023.

This issues with the prior approval of Hon'ble President, State Commission.


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